

Great reasons to stay with O₂

O₂

- SIM only price plans are up to £15 less than O₂'s standard price plans. These price plans offer exactly the same minutes, texts and benefits as the standard price plans and are available to customers who are out of contract or within 30 days of their contract end date. **Please see the table below for details.**
- **O₂ Convert** allows customers who are at least 6 months into their contract to avoid termination fees by letting their employees take their mobile numbers with them when they leave by migrating them to consumer Pay Monthly contracts.
- **No limits on calls to other O₂ phones.** (With 1 in 3 mobiles on O₂, that covers 21 million people) And your customer can pick up to 10 UK landlines to call, as much as they like. With all O₂ Business Tariffs.
- **Temporary Suspension** allows customers who are at least 6 months into their contract to suspend some of the mobiles on their account. This prevents outbound calls but continues to allow customers to receive calls. The customer won't have to pay a monthly subscription for any suspended mobiles.
- **Your customers are covered**
 - 99% Of the UK population covered
 - 190 Countries where your customer can use their O₂ phone/430 networks partnered with across the world.
 - 9000 Wi-Fi hotspots nationwide

Re-sign Bonuses/Special Offers

- **SIM only retention offer** (see table below)

OFFER

Special Retention Offer | SIM Only

O₂'s SIM only price plans offer customers exactly the same minutes, texts and benefits as their standard tariffs but are only available to customers who are out of contract or within 30 days of their contract

end date. The price plans are an excellent way of reassuring prospects and customers that you can help them control costs in the future if their circumstances change.

	Min/Max Handsets [^]	What's Included?***			What else is included?			Monthly Line Rental	
		Minutes	Text Messages	Email/Browsing	O ₂ to O ₂ Minutes/Voicemail	Calls to Standard UK Landlines	Blueroom for Business	UK to EU	
Single Tariffs	Business Single 300	400	Unlimited [^]	0.5MB	Unlimited	Unlimited to 10 numbers starting 01, 02 or 03	Free access to a range of business offers and savings	8p	24 month £12.50
	Business Single 600	700						£17.50	
	Business Single 1200	1300						£27.50	
	Business Single Max**	Unlimited						1000 mins	£42.50
Shared Tariffs	Business Share 500	2-3	500	0.5MB	Unlimited	Unlimited to 10 numbers starting 01, 02 or 03	Free access to a range of business offers and savings	8p	£15.00
	Business Share 1300	2-6	1300					£35.00	
	Business Share 2000	2-10	2000					£70.00	
	Business Share 5000	2-25	5000					£190.00	
	Additional Shared Users	n/a	n/a					n/a	£10.00
30 Day Sharer*				n/a				£15.00	

* 30 Day Sharer - contact your BDM to gain approval
 ** Business Single Max includes 1000 inc minutes of calls to Europe
[^]Customers can increase the additional number of sharers they're allowed on their tariff by adding extra minutes
 Excessive usage policy applies to all unlimited offers.
 iPhones cannot be taken with retention plans.

See Talking Commissions for more information regarding O₂ re-sign timescales.

O₂ Update

Flying Start Promotion

From 1st January 2012 until 31st March 2012, O₂ is offering a great value-for-money promotion on Unified Communications products (O₂ Landline and O₂ Business Broadband). The offers are:

- 3 months free subscription on O₂ Landline and/or O₂ Business Broadband for non O₂ mobile voice customers or new and existing O₂ mobile voice customers
- 6 months free subscription on O₂ Landline and/or O₂ Business Broadband for new and existing O₂ mobile voice customers only

The promotion is available for new fixed line business on 24 month contracts only, and applies to:

- All landline tariffs: analogue, ISDN2 and ISDN30
- All broadband tariffs: Home Office, Office 10, Access

The free months will appear as a refund on the customer's bill, and standard charges apply at the end of the promotional period.

Business Single Tariff Refresh

Two new low-end Business Single tariffs are now available:

- Business Single 50 - £15
- Business Single 100 - £20
- These are available on a promotional basis from 13th January 2012 to 31st March 2012
- For customers with low usage who want to control their spend
- 24 month contracts only
- Both tariffs include unlimited O₂ to O₂ mobile calls and calls to 10 UK landlines

O₂ Open - A Gift for Your Customers

A business perks scheme for customers with 40+ business mobiles.

Customers' employees can choose from:

- £75 airtime credit for a pay monthly handset tariff over £20 per month
- £50 airtime credit for a pay monthly handset tariff at £20 or under
- £25 airtime credit for a 12 month Simplicity tariff
- £10 airtime credit for a one month Simplicity tariff

They can also get discounts on Pay & Go dongles, Home Broadband and O₂ Travel Insurance.

Business Priority

O₂'s Priority Moments service is now available for O₂ Business customers.

What is it?

Priority Moments is a clever mobile service just for O₂ customers. Every day you can find exclusive offers and experiences nationwide.

How to register:

Simply text MOMENTS to 2020 to register. Then select an offer and redeem your voucher at the retailer's till. Priority Moments is available as an app for iPhone and Android and is available on other phones via mobile web.

Who can register?

O₂ Mobile customers with O₂ mobiles are eligible to register. All end users, not just account holders, will be able to access and use Priority Moments. Billing Partner customers do not currently have access to this service.

Ongoing Promotions

Free full BlackBerry® Enterprise Server and 20 user licences

For customers connecting 10+ new BlackBerry® devices and signing a 24/36 month contract

BlackBerry® Enterprise Solution Trial

Free of charge trial of up to five devices for 30 days

Telemarketing Numbers

Customers are now able to add NGN (non-geographic) Telemarketing numbers to their O₂ Landline package. The porting of existing NGN numbers is also available.

Telemarketing Numbers, sometimes known as non-geographical numbers (NGNs) or local rate / freephone numbers, are a natural addition to the O₂ Landline service. They give business customers the geographical flexibility to help build their business.

- Telemarketing numbers help local businesses look national, adding credibility. A memorable, low cost number works harder for business. It creates customer loyalty and attracts new customers.
- With a single, unchanging number to call, O₂'s simple, online portal gives customers total flexibility to re-route all calls through their single Telemarketing Number. Their customers will know exactly how to keep in touch. Their customers will get through faster and staff won't need to transfer the calls.
- Customers only pay for what they use, and prices are clear. There are no set-up costs, and O₂ offer low rental and usage costs. And if they already have a Telemarketing Number, they can bring it to O₂, subject to a porting agreement being in place.
- Customers will get total control of their Telemarketing Number through an easy-to-use, secure, online portal. Online access gives full reporting and call breakdowns, so customers can easily measure their marketing campaigns and track responses. And if customers move office they don't have to change their number.
- O₂ offer a full range of support: a complete user guide within the online portal.

O₂'s simple divert is quick to set up and change online. O₂ can provide a new Telemarketing Number, or take over an existing one.

The range of Telemarketing Numbers available are:

- 0800/0808: Allow customers to contact the business free from a BT landline. 0800 numbers are often used in help lines and charities and also help create loyalty among customers
- 0845: Also known as "local rate", used to make your business look local to your customer regardless of where you're based
- 0870: National Rate, callers pay the same as calls to 01 and 02. Used by companies to present a nationwide image.
- 03xx: Geographic Rate, callers pay the same as calls to 01 and 02. Used as an alternative to more expensive 0871/2 ranges.
- 0844/0843: Provides nationwide image at a set cost. Callers will pay 1ppm when dialling this number from BT. Typically used in customer service and sales enquiry lines.

For costs, please see page 33.

For further information, please call Client Services on 020 8731 4402.

Get it right, first time!

There is a £50 charge for every new connection, port or re-sign made in error.

Key Contacts

Avenir O₂ Client Services
Email

020 8731 4402
o2connections@avenir-telecom.co.uk

O₂ Hardware

	Trade Price		Trade Price
BlackBerry®		Nokia 700	£243.00
BlackBerry® Curve™ 8520 smartphone	£147.00	Nokia Lumia 800	£370.00
BlackBerry® Curve™ 9300 smartphone	£209.00	Nokia C1-01	£59.00
BlackBerry® Curve™ 9360 smartphone	£220.98	Nokia C2-01	£81.00
BlackBerry® Curve™ 9380 smartphone	£229.87	Nokia C3-01	£132.00
BlackBerry® Bold™ 9780 smartphone	£313.74	Nokia E5	£166.00
BlackBerry® Bold™ 9900 smartphone	£384.92	Nokia N8	£306.50
BlackBerry® Torch™ 9800 smartphone	£390.00	Nokia C5 (5MP)	£125.50
BlackBerry® Torch™ 9810 smartphone	£348.30	Samsung	
BlackBerry® Torch™ 9860 smartphone	£359.00	Samsung Galaxy Nexus	£407.96
HTC		Samsung S5830 Galaxy Ace	£212.50
HTC Desire S	£307.16	Samsung B2710 Solid Immerse	£110.50
HTC Sensation XE	£385.15	Samsung Ch@t 335	£96.00
HTC Sensation XL	£402.86	Samsung E2230 Nari	£63.00
HTC Salsa	£264.54	Samsung Galaxy W	£253.50
HTC Wildfire S	£197.47	Samsung Galaxy Y	£123.00
LG		Samsung Galaxy S 2	£386.00
LG GT350 Etna Plus	£93.95	Sony Ericsson	
LG GT540 Optimus	£142.00	Sony Ericsson Ray	£256.88
Nokia		Sony Ericsson X10 Mini	£186.35
Nokia 6303i	£90.00	NEW Sony Ericsson Xperia Arc S	£313.41



BlackBerry® Curve™ 9360



BlackBerry® Torch™ 9810

USB Modems

HUAWEI E173

Features

- Black or White
- Plug and Play design
- Mac and PC compatible
- USB Modem can be used abroad
- Automatically connects to the fastest available network speed
- HSDPA 3.6 Mbps support
- Dual band UMTS/HSDPA support
- Embedded antenna

Supported Operating Systems
Windows 7, XP, Vista, Mac OS X



Pay & Go Mobile Broadband

Pay & Go Mobile Broadband from O₂ is a fantastic 'foot in the door' product, enabling customers to become satisfied with O₂'s extensive network coverage and user friendly interface before committing to a Pay Monthly contract. Better for infrequent use than its pay monthly counterpart, customers are required to top up online choosing the data allowance best suited to their requirements.

TOPPING UP

Top ups must be made online at
<https://mobilebroadbandaccess.o2.co.uk/authenticate>

Customers can top up as per the table below:

	Allowance	Access
Daily	500MB + Unlimited Wi-Fi	£2 a day
Monthly	3GB + Unlimited Wi-Fi	£15 a month

Daily, weekly or monthly access allowance will expire once the data allowance is used up or their allocated time is up, whichever comes first.

O₂ Business Mobile Tariffs

Step 1 - Choose a voice tariff



Price Plan | Business Tariffs



	Min/Max Handsets	Anytime, Anyone Minutes (UK Calls to standard UK Landlines & Mobiles)	Inclusive UK Texts	Call Charges				Data Charges	Monthly Line Rental
				Unlimited Calls to O ₂ Mobiles	Unlimited Calls to Standard UK Landlines	Standard UK Landlines & Non O ₂ Mobiles Outside Of Bundle	Voicemail 901	UK to Europe	Email/Browsing
Single Tariffs	Business Single 50**	50	250						£15.00**
	Business Single 100**	100	500						£20.00**
	Business Single 300	300	Unlimited*	✓				8p per minute	£25.00
	Business Single 600	600			(to 10 numbers starting 01, 02 or 03)	30p per minute			£30.00
	Business Single 1,200	1,200	Unlimited						£40.00
	Business Single Max ¹	Unlimited					Unlimited	1,000 mins	£55.00
Shared Tariffs	Business Share 500	2-3	500	500					£25.00
	Business Share 1,300	2-6	1,300	1,300					£45.00
	Business Share 2,000	2-10	2,000	2,000	✓			8p per minute	£80.00
	Business Share 5,000	2-25	5,000	5,000		(to 10 numbers starting 01, 02 or 03)	30p per minute		£200.00
	Additional Shared Users	n/a	Shared	Shared					£15.00

*Unlimited texts is a promotion - tariff usually has 100 inclusive texts only. **Available on a promotional basis from 13th January 2012 until 31st March 2012 - 24 month only. Not compatible with BlackBerry BES, and The Works data bolt ons. ¹Business Single Max customers must take the Standard Handset data bolt on @ £2.50. One month rollover of unused minutes and messaging now included. Customers can increase the additional number of sharers they're allowed on their tariff by adding extra minutes. Excessive usage policy applies to all unlimited offers. Charge above data limit = £1.80 per MB

Step 2 - Choose a bolt on. Customise with additional minutes, texts or account options.

Shared minutes & messages are added to the primary handset and are available to all mobiles on the account on a first come, first served basis.

+ Anytime, Anyone Minutes*

	Available on Business Single Tariffs	Available on Business Sharer Tariffs	Customers can share across handsets	Rollover of unused minutes	Extra shared users (up to)	Monthly Cost per handset
100 Minutes*					0	£6.38
500 Minutes*	✓				4	£24.00
1,000 Minutes*		✓			8	£40.00
5,000 Minutes*					25	£200.00
10,000 Minutes*			✓	✓	50	£400.00
20,000 Minutes*					100	£800.00
30,000 Minutes**	x				150	£1,200.00
50,000 Minutes**		✓ (Business Share 5,000 only)			250	£2,000.00
100,000 Minutes**					500	£4,000.00

*UK Calls to standard UK landlines (starting 01, 02, 03) standard UK mobiles, Group Conferencing & GSM WAP. **Only compatible with Business Share 5,000. Customers can have up to 150,000** shared minutes in total - including their tariff's inclusive allowance (see over for full allowances)

+ Off Peak, Anyone Minutes*

	Available on Business Single Tariffs	Available on Business Sharer Tariffs	Customers can share across handsets	Rollover of unused minutes	Extra shared users (up to)	Monthly Cost per handset
Unlimited Off Peak*	✓	✓	x	x	0	£5.00

*Bundle includes 3,000 off peak minutes. Off Peak UK Calls to standard UK landlines (starting 01, 02, 03) standard UK mobiles, Group Conferencing & GSM WAP. Off Peak is from 19:00-07:00 weekdays and 19:00 Friday to 07:00 Monday over the weekend.

+ Landline Bolt On

	Available on Business Single Tariffs	Available on Business Sharer Tariffs	Customers can share across handsets	Rollover of unused minutes	Monthly Cost per handset
Unlimited Landline*	✓	✓	x	x	£5.00

*Bundle includes 3,000 anytime minutes to standard UK landlines starting 01, 02 & 03 from the UK

Step 2 - Choose a bolt on. Customise with additional minutes, texts or account options.

Shared minutes & messages are added to the primary handset and are available to all mobiles on the account on a first come, first served basis.

+Text Bolt Ons

	Available on Business Single Tariffs	Available on Business Sharer Tariffs	Customers can share across handsets	Rollover of unused texts	Monthly Cost per Handset
200 Texts*	✓				£2.50
500 Texts*					£5.00
1,000 Texts*		✓			£10.00
2,000 Texts*			✓		£20.00
5,000 Texts*	✗			✓	£50.00
10,000 Texts**		✓			£100.00
20,000 Texts**		(Business Share 5,000 only)			£200.00
30,000 Texts**					£300.00
Unlimited Texts*	✓	✓	✗	n/a	£6.50

*Sent in the UK to UK Mobiles

**Only compatible with Business Share 5,000

+Account Options

	Monthly Cost per handset
Opt out of direct debit	£2.50
Paper itemised billing	£1.00

- Customers can have up to 35,000** shared texts in total - including their tariff's inclusive texts (see below)
- Customers can add up to 10 Bolt Ons to their primary handsets
- Messages sent from abroad and picture messages are not included in the Text Bolt On. These are charged at 21p each

+Shared Bolt On Limits

Minutes	Texts
100 x 1	200 x 1
500 x 1	500 x 1
1,000 x 4	1,000 x 1
5,000 x 1	2,000 x 1
10,000 x 1	5,000 x 1
20,000 x 3	10,000 x 1
30,000 x 1	20,000 x 1
50,000 x 1	30,000 x 1
100,000 x 1	Unlimited per User*
Total Maximum = 150,000	Total Maximum = 35,000

*Unlimited texts are added to each user and can't be shared. O₂'s fair usage policy applies to all offerings.

Step 3 - To get more data, buy additional Bolt Ons

+Core Data Bolt Ons - Single

	Monthly Core Allowance	UK O ₂ Wi-Fi	UK MMS	Ability to Use Core Data to Tether	Monthly Cost per Handset
Standard Handset	100MB (The Basics)	n/a	n/a	✗	£2.50
Smartphone	500MB (The All Rounder)	Unlimited	20 Messages	✓	£5.00
	1GB (The Works)		50 Messages		£8.33
BIS or iPhone	500MB (The All Rounder)		20 Messages		£5.00
	1GB (The Works)		50 Messages		£8.33
BES	500MB (The All Rounder)		20 Messages		£28.00
	1GB (The Works)		50 Messages		£31.33

+Core Data Bolt Ons - Shared* (Business Share only)

	UK O ₂ Wi-Fi	Tethering	Minimum Users	Maximum Users	Sharer Cost	Monthly Cost
3GB Shared Data Allowance*	Unlimited	Included in allowance	2	8	£2.00	£25.00
6GB Shared Data Allowance*				18		£50.00
9GB Shared Data Allowance*				28		£75.00

*Excludes BES, BlackBerry Daily and Monthly roaming

+Top Ups/Recurring Bolt Ons

	Monthly Cost per handset	Monthly Cost per handset
100MB	£2.50	1GB + Unlimited UK O ₂ Wi-Fi £8.33
500MB + Unlimited UK O ₂ Wi-Fi	£5.00	2GB + Unlimited UK O ₂ Wi-Fi £15.00
		3GB + Unlimited UK O ₂ Wi-Fi £22.50

Customers can choose to add these Bolt Ons at any point in their contract, either as a one-off or as a monthly recurring Bolt On. No rollover. If a customer takes 100MB as part of their core allowance and then tops up with 500MB or more they will not get unlimited wi-fi.

Step 4 - Add any Travel or International Bolt Ons needed

+ International Favourites

	What's Included?	Monthly Line Rental
Calls to 3 International Landline Numbers	<ul style="list-style-type: none"> Call selected international numbers at no extra charge. (up to 3,000 mins landline, 200 minutes to mobiles - if included) One inbound international "call me" number from one overseas country (receive up to 3,000 minutes of calls) Online setup 	£8.51
Calls to 5 International Landline or Mobile Numbers		£17.02

+ Travel

	What's Included?	12 Month	Monthly Rolling
My Europe Extra	<ul style="list-style-type: none"> Free incoming calls in Europe 25p per minute for calls to anywhere in Europe from Europe 	£4.25	£8.51

+ BlackBerry Roaming

	What's Included?	Monthly Cost per Handset
BlackBerry® Internet Service with roaming	As with BlackBerry® Internet Service bolt on plus all BlackBerry data usage	£25.00
BlackBerry® Enterprise Solution with roaming	As with BlackBerry® Enterprise Solution bolt on plus all BlackBerry data usage	£48.00

Business Single and Business Share - Out of Bundle Rates

	Cost per minute (ex VAT)
Minimum call charge	8.51p
Non-geographic numbers (08, 05)	17.2p
0871	29.79p
Non-standard 07 (Netwrok operators in Jersey, Guernsey and the Isle of Man)	21.28p
Calls to other mobiles	30p
UK Landline Calls	30p
UK Texts	10.21p
Picture Messages/Video Messages	21.28p
UK to International Texts	13.2p
Email usage above standard 0.5MB	£1.80 per MB
Voicemail	Free
O2 Customer Services	Free
Group Conferencing	8p
Calls to EU landlines from UK	8p
Calls to EU mobiles from UK	8p
WAP	8p
O2 Directory Enquiries - 118402	60p
National Directory Enquiries - inc 118500/118118	£1.00
International Directory Enquiries	£2.00



Price Plan | Best for Business Pay as You Use

VOICE

	What's Included?			Min/Max Handsets	Call Charges					Monthly Line Rental	
	Minutes	Text Messages	Data		UK Landlines	Other networks	O ₂ to O ₂	UK to EU	UK Texts	24 month	36 month
Best for Business Pay as You Use	0	0	0	2-any	8p	30p	8p	8p	10.21p	£11.91	£11.91

Bolt Ons



+ Core Data Bolt Ons

	Monthly Core Allowance	UK O ₂ Wi-Fi	UK MMS	Ability to Use Core Data to Tether	Monthly Cost per Handset
Standard Handset	100MB (The Basics)	n/a	n/a	X	£2.50
Smartphone	500MB (The All Rounder)	Unlimited	20 Messages	✓	£5.00
	1GB (The Works)		50 Messages		£8.33
BIS or iPhone	500MB (The All Rounder)		20 Messages		£5.00
	1GB (The Works)		50 Messages		£8.33
BES	500MB (The All Rounder)		20 Messages		£28.00
	1GB (The Works)		50 Messages		£31.33

O₂ Mobile Broadband*

*These tariffs are not suitable for iPad



Price Plan | O₂ Mobile Broadband Tariffs*

BROADBAND

	Monthly Cost	Overage/ MB
Mobile Broadband 1GB + Unlimited UK O ₂ Wi-Fi	£7.50	1.7p
Mobile Broadband 2GB + Unlimited UK O ₂ Wi-Fi	£13.50	

+Top Ups/Recurring Bolt Ons

	Monthly Cost per handset		Monthly Cost per handset
100MB + Unlimited UK O ₂ Wi-Fi	£2.50	1GB + Unlimited UK O ₂ Wi-Fi	£8.33
500MB + Unlimited UK O ₂ Wi-Fi	£5.00	2GB + Unlimited UK Wi-Fi	£15.00
		3GB + Unlimited UK Wi-Fi	£22.50

Customers can choose to add these Bolt Ons at any point in their contract, either as a one-off or as a monthly recurring Bolt On. No rollover.

O₂ Unified Communications

What is it?

- A service that includes mobile, landline, telemarketing numbers and fixed broadband
- Allows a customer to have several services from one network, in one bill

How can it help?

- Usage and services monitored online using My O₂ Business
- Saves money on single services
- Account managed by one provider
- One monthly billing period
- 24 hour O₂ technical support

O₂ Landline



Price Plan | O₂ Landline Line Rental & Call Tariffs

	Customer Type	What's Included?		Monthly Line Rental	
		Inclusive Minutes to O ₂ Mobiles	Care Package		
Landline (analogue)	Existing O ₂ Mobile Customers	0	Level 2	£11.50	
		200		£13.50	
	Non O ₂ Mobile Customers	0		£14.50	
		200		£16.50	
	Existing O ₂ Mobile Customers	200		Level 3	£17.50
		400			£19.50
ISDN2	Existing & Non O ₂ Mobile Customers	0	Level 2	£22.00 - 2 Channels	
ISDN30 (8-30 Channels)				£14.00 - 8-30 Channels	
Calls Only		N/A	N/A	£0.00	

+ Minute Bolt Ons

	Monthly Price		
	Calls to Standard UK Landlines & UK Mobiles	Calls to O ₂ Mobiles Only	Calls to Standard UK Landlines
200 Minutes	N/A	£2.00*	£1.82
240 Minutes	£8.63	N/A	N/A
500 Minutes	£15.81	£10.20	£4.40
1,000 Minutes	£28.75	£19.80	£8.47
2,000 Minutes	£51.75	£36.00	£16.50
3,000 Minutes	N/A	£52.20	£23.93
5,000 Minutes	£115.00	£84.00	£38.50
7,000 Minutes	N/A	£108.00	£51.98
10,000 Minutes	£201.25	£156.00	£71.50
20,000 Minutes	£345.00	£300.00	£137.50
50,000 Minutes	£862.50	£756.00	£346.50
75,000 Minutes	£1,293.75	£1,140.00	£522.50
100,000 Minutes	£1,600.00	£1,400.00	£650.00

* Promotional price for analogue customers - every month for the life of the contract. Price for non-analogue = £4.20

Minutes are valid for one month and do not rollover to the following month

The total number of inclusive minutes that a customer can share across all lines connected to the landline service (including Landline, ISDN2 and ISDN30 lines) must not exceed 100,000 minutes per account.

O₂ Unified Communications

O₂ Landline (cont'd)

+ Call Prices (for all Landline packages)

	Cost
Call Connection Charge	0p
Calls to landlines (local and national)	1ppm
Calls to O ₂ mobiles	6ppm
Call to all other mobiles (except 3)	8ppm
Calls to 3 mobiles	13ppm
Call connection charge (doesn't apply to calls within the inclusive allowance or minute bolt ons)	2p
0845 local	Up to 3.5ppm
08705 national	Up to 1.5ppm
Premium Rate Numbers (Number dependent)	6.22p to 161.80p

+ Extra Services

	Landline price per month	ISDN2 price per month	ISDN30 price per month
1571 Answerphone	94p	n/a	n/a
Call waiting	50p	£1.00	£3.00
Call barring	50p + standard call charges		
Call forwarding	50p	50p	50p
Call divert	50p	50p	50p
Caller display	50p	50p	50p
Smart divert	£3.50 one off charge & 50p per month	n/a	n/a
Call sign	50p	n/a	n/a

+ Installation & Transfer Fees

	One Off Cost
Transfer Analogue Landline	£3.00
Install Analogue Landline	£67.00
Transfer ISDN2	£11.30
Install ISDN2	£232.98
Convert Landline to ISDN2	£202.74
Transfer ISDN30	£75.00
Install ISDN30	£550.00 (Plus £30 per Channel)

+ Care Packages

	Operating Hours	Fault Report Response Rates	Cost Per Line/Channel
Level 2	08:00-18:00 Mon - Sat, excl Public & Bank Holidays	within operating hours, by the end of the next working day outside operating hours, by the end of the second working day	Included as standard
Level 3	07:00-21:00 Mon - Sat, incl Public & Bank Holidays	before 1pm, by the end of the day including Public and Bank Holidays after 1pm, within operating hours, before 1pm the next day outside operating hours, contact at the start of next working day	£4.00
Level 4	24 hours a day, 7 days a week, incl Public & Bank Holidays	within 6 hours, if 24 hour access is available	£5.00

+ Expedited Repair - (One off repair at a higher level than the existing care package)

	One-Off Repair At This Package's Service Level	Cost
Level 2	Level 3	£500 per landline/ISDN2 line
	Level 4	£650 per landline/ISDN2 line
Level 3	Level 4	£500 per ISDN30 channel
	Level 4	£150 per landline/ISDN2 line

Why choose O₂ Landline?

- Competitive line rental
- Competitive rates – calls to local and national landlines from just 1p per minute
- One joined up bill – for mobile and landline line rental and calls
- Happiness guarantee – ready to use on-time or customer's first month's line rental is on us
- Installing new lines and transferring existing BT lines is simple

O₂ Unified Communications

O₂ Telemarketing Numbers



Price Plan | O₂ Telemarketing Numbers

	Product Details	Set Up Cost (one off)	Monthly Cost
One to One Translation	Divert your business calls through your telemarketing number to any landline or mobile, from the UK or abroad.	£0 (with O ₂ Landline)	£5.00*
Divert Plan	Send your calls to up to 5 different numbers, and 3 different time plans.	£0 (with O ₂ Landline)	£10.00*

* No inbound minutes included

+ Telemarketing Numbers - Usage Rates

	0800/0808	0870	0845	0844	03xx
Caller Pays	Free	National Rate	Local Rate	1ppm	Geographic Rate
Customer Pays	2.5ppm	2.5ppm	0ppm	0ppm	2.5ppm

All Caller Pays charges are from a BT Landline.

Customer Pays charges are for calls routed to 01 or 02 UK numbers - calls routed to mobile or international destinations attract an increased rate.

What are Telemarketing Numbers?

Sometimes known as Non-geographical numbers (NGNs) or local rate/freephone numbers, they are numbers without a UK area dialling code to show where they originate from.

Who are they for and why would they want them?

- This low-cost Landline Bolt On will help businesses make the most of their communications.
- With a single unchanging number to call - O₂'s simple, online portal gives customers total flexibility to reroute all calls, through their single Telemarketing Number. Their customers know exactly how to keep in touch
- Stand out from the crowd – a memorable, low cost number works harder for their business. Creating customer loyalty and attracting new ones
- Measure their marketing - online access gives full reporting and call breakdowns so customers can easily measure their marketing campaigns and track response.

Why are O₂ offering Telemarketing Numbers?

- Customers can get them elsewhere but aren't getting the service they want. Plus they want the reassurance that O₂ offers
- It's another step forward in fully Unified Communications
- This is a natural extension of the O₂ landline service. Now customers can get everything they need from O₂ - less admin, one bill, full support.

Why choose O₂'s Telemarketing Numbers?

- Easy and quick to set up
- No set-up costs, low rental and usage costs
- Customers only pay for what they use, and prices are clear
- Customers will get total control of their Telemarketing Number through an easy-to-use, secure, online portal
- If customers already have a Telemarketing Number they can bring it to O₂ - no cost, no hassle.

Further flexibility

- Customers can combine both plans if they have two or more Telemarketing Numbers, and can 'up' or downgrade from one service to the other. More options may be available for bespoke plans.

O₂ Unified Communications

O₂ Business Broadband



Price Plan | O₂ Business Broadband

	Who For?	Download Speed	Upload Speed	McAfee Security Licences	Static IP	Wireless Router	24/36 Month
Home Office	Designed for home workers, remote workers, sole traders and business professionals	Up to 20MB	Up to 1.3MB	x2	Included	Included	£15.50 per month for existing O₂ customers (fixed line and mobile) £20.50 non-O₂ customers
Office 10	Designed for small office with multiple users	Up to 20MB	Up to 2.5MB	x10	Included	Included	£22.50 per month for existing O₂ customers (fixed line and mobile) £27.50 non-O₂ customers
Access	Only available for customers outside of O ₂ 's broadband network (Delivered over BT's broadband network)	Up to 8MB	Up to 443kbps	x2	n/a	Included	£25.00 per month for existing O₂ customers (fixed line and mobile) £30.00 non-O₂ customers

* Please note the prices listed above are in addition to the line rental of your current landline

+ Fast Fix Service

	What's covered?	Cost per month
Fast Fix Service	The Fast Fix service protects against any downtime with: <ul style="list-style-type: none"> • 24 hour fault fix guarantee • Delivery of a replacement routers by 10 am the next working day (Mon – Sat). • Back up dongle to keep them online when they sign up to the Fast Fix Service. • Customers can't benefit from Fast Fix by ordering at the time of a technical issue – they must sign up to the service when they buy their broadband line. 	£10.00

+ Additional Costs

	What is it?	One off Cost
Business Movers Charge	Customers are allowed one change of address per year - any additional changes are chargeable	£50.00
Express Cancellation Charge	To disconnect O2 Business Broadband straight away rather than waiting the 30 day notice period	£15.00
Reactivation Charge	To reactivate if an account is suspended e.g. delayed bill payment	£10.00
Reconnection Charge	If a customer has to be reconnected e.g. landline provider disconnects landline	£15.00
Termination Prior to Contract End Date	Customers will be charged for remainder of period i.e. cost of monthly line rental x number of remaining months	n/a
O2 Router - Contract Termination	This remains property of O2. If a customer terminates their contract and does not return their router within 30 days, O2 reserve the right to charge a fee.	£50.00

Why choose O₂ Business Broadband?

- For small office, branches, homeworkers and soletraders
- Includes everything that's needed with no sneaky charges
- No connection or transfer charges
- Easy to set-up
- Practical Business support
- Added assurance with 24 Hour Fast Fix option and Emergency Dongle available
- 30 day no-quibble happiness guarantee

Things to know:

- To provide O₂ Business Broadband the customer must have a BT Wholesale analogue line connected at their premises. If no line exists this must be obtained and can be provided by O₂
- A customer does not have to purchase an O₂ business landline in order to subscribe to O₂ business broadband
- O₂ Business Broadband cannot be supported over ISDN lines
- If a Broadband service already exists for the proposed line with another provider this must be migrated to O2. The customer will need to provide a MAC code
- Available across the UK (with the exception of Kingston upon Hull, Isle of Man, Isles of Scilly and the channel Isles)

O₂ Approved

The aim of the Programme is to:

- Attract and retain high value customers
- Enable you to sell the full O₂ portfolio of products
- Help you to provide a great customer experience

And for you to:

- Be endorsed as an official O₂ Partner
- Be strategically aligned with O₂

Benefits of the programme

- £40 porting bonus on converged ports (voice and data) until 30th June 2012
- £40 Smartphone bonus when you connect a Smartphone Data Bolt On for the first time with a new voice connection or re-sign, until 30th June 2012
- Access to iPhone and training
- Access to Tariffcom / JUCSB
- 6 monthly commercials
- Access to marketing tool kit and dual branded communications
- Sales and product training via O₂ Academy
- Bi-annual dealer forums
- Accreditation Certificate
- Up to 6 months free line rental for Vodafone ports
- Free sample accessories pack worth £100 RRP
- Additional marketing support

Performance criteria

- 80% of total connections to O₂
- Minimum 75 Primary connections per quarter
- Minimum 10 Unified Communications connections per quarter
- Customer Satisfaction Index score minimum 75%
- Sub 12% Churn

For further details on the O₂ Approved Programme, please speak to Marketing on 020 8731 4492.

O₂

Commissions



Please note that all O₂ price plans published in Talking Shop (unless otherwise stated) are subject to a minimum term of 24 months).

O₂ New Connections & Upgrades (24/36 months)

Avenir Telecom will pay revenue share, based on 3 options and you can choose which option is best for you for every deal. You will automatically be paid Option 1. If you wish to choose options 2 or 3, please email finance@avenir-telecom.co.uk, quoting your dealer code and the AT/BST reference.

Option 1 (default option)

- 24/36 months x 35% advance payment for all contractual products that are added at point of sale
- This comprises monthly line rental plus all bolt ons including, for example, additional minutes and BlackBerry
- True-ups are paid every 8 months (on historical actual spend)

OR

Option 2

- 12 months x 35% advance payment for all contractual products (as above)
- From month 13 - 12/24 monthly payments @ 40% based on total revenue share
- True-ups paid at months 8 & 12 (on historical actual spend).

OR

Option 3

- Monthly - 40% Monthly Revenue Share over contract duration

The benefits of the commission scheme are:

- Opportunity to earn 40% revenue share sooner
- Monthly payments available @ 40%
- All bolt ons paid upfront for contract term
- Reduces possibilities of true down
- Increases profit margins

All contracts and POs sent to our Client Services department for all new, upgrade or re-sign MUST identify all the contractual payments applicable, plus the tariff and bolt on description, so the correct commission payable is made. This includes all bolt ons, additional minutes and BlackBerry products.



For all commissions queries, please log-in to Focus and click on the commissions tab.

Examples:



£30 Smartphone bonus when you connect a Smartphone Data Bolt On for the first time with a new voice connection or re-sign, until 30th June 2012 (**£40** for O2 Approved Partners)

24 months:

Option 1 (Default option):

1 x Business Share 1,300	= £45.00
1 x 500 Texts	= £5.00
4 x Additional Shared Users @ £15	= £60.00
5 x BlackBerry BES @ £28	= £140.00
Total	= £250.00
	x 35% Revenue Share
	x 24 Month Contract Period
Advance Revenue Share Commission Total	= £2,100.00
	+
5 x Smartphone Bonus @ £30	= £150.00
Total Advance Commission Payable	= £2,250.00

Option 2:

1 x Business Share 1,300	= £45.00
1 x 500 Texts	= £5.00
4 x Additional Shared Users @ £15	= £60.00
5 x BlackBerry BES @ £28	= £140.00
Total	= £250.00
	x 35% Revenue Share
	x 12 Month Advance
	+
5 x Smartphone Bonus @ £30	= £150.00
Total Advance Commission Payable	= £1,200.00
	+
Total monthly Revenue Share Payable	= £1,200.00 (12 Monthly Payments @ 40%)
Total Commission Payable	= £2,400.00

Option 3:

5 x BlackBerry Bonus @ £30	= £150.00
Total Advance Commission Payable	= £150.00
	+
1 x Business Share 1,300	= £45.00
1 x 500 Texts	= £5.00
4 x Additional Shared Users @ £15	= £60.00
5 x BlackBerry BES @ £28	= £140.00
Total	= £250.00
	x 40% Revenue Share
Monthly Revenue Share paid total	= £100.00 x 24
	= £2,400.00
	+
Total Commission Payable	= £2,550.00

36 Months:

Option 1 (Default option):

1 x Business Share 1,300	= £45.00
1 x 500 Texts	= £5.00
4 x Additional Shared Users @ £15	= £60.00
5 x BlackBerry BES @ £28	= £140.00
Total	= £250.00
	x 35% Revenue Share
	x 36 Month Contract Period
Advance Revenue Share Commission Total	= £3,150.00
	+
5 x BlackBerry Bonus @ £30	= £150.00
Total Advance Commission Payable	= £3,300.00

Option 2:

1 x Business Share 1,300	= £45.00
1 x 500 Texts	= £5.00
4 x Additional Shared Users @ £15	= £60.00
5 x BlackBerry BES @ £28	= £140.00
Total	= £250.00
	x 35% Revenue Share
	x 12 Month Advance
	+
5 x BlackBerry Bonus @ £30	= £150.00
Total Advance Commission Payable	= £1,200.00
	+
Total monthly Revenue Share Payable	= £2,400.00 (24 Monthly Payments @ 40%)
Total Commission Payable	= £3,600.00

Option 3:

5 x BlackBerry Bonus @ £30	= £150.00
Total Advance Commission Payable	= £150.00
	+
1 x Business Share 1,300	= £45.00
1 x 500 Texts	= £5.00
4 x Additional Shared Users @ £15	= £60.00
5 x BlackBerry BES @ £28	= £140.00
Total	= £250.00
	x 40% Revenue Share
Monthly Revenue Share paid total	= £100.00 x 36
	= £3,600.00
	+
Total Commission Payable	= £3,750.00

All examples are plus a monthly payment of total monthly spend above line rental.

O₂ Revenue Share Re-signs

Avenir Telecom will pay revenue share, based on 2 options for re-signs:

Option 1 (Default option):

- 35% advance payment for the increased commitment period, added at point of re-sign.
- This includes line rental plus all bolt ons including, for example, additional minutes and BlackBerry.

PLUS

- A monthly payment of 40% of the total monthly spend above line rental, which starts from the new commitment period i.e. month 25 for a contract that was originally signed for 24 months

Option 2:

- 40% Monthly Revenue Share over contract duration, which starts from the new commitment period i.e. month 25 for a contract that was originally signed for 24

O₂ Revenue Share Re-signs - summarised

Customers in the last 12 months of their contracts:

- If your customer has 30 days or less left on their contract they could be re-signed by another dealer, distributor or O2 themselves. The message is clear: don't leave it that late!
- The new contract start date for all re-signs will be the processing date for a further 24 or 36 months, as appropriate.
- Advance revenue share payment will only be made once the existing contract has completed a minimum of 12 months.

Please note that should a customer contact O₂ asking to leave less than 30 days from their contract end date, O₂ will process the request without making an attempt to retain the customer. Therefore, it's very important that you stay in contact with your customers and make sure they're re-signed well before their contract end.

All contracts and POs sent to our Client Services department for all new, upgrade or re-sign MUST identify all the contractual elements applicable so that the correct commission payable is made to include all bolt ons, additional minutes and BlackBerry products.

Advance Revenue Share Payments

All payments will be made based on line rental*.

For a normal 24 month contract, you will already have been paid commission for this period. Commissions due for re-signs will therefore cover the new commitment period secured, i.e beyond this first 24 months. By way of

examples:

1. If you re-sign your customer 12 months into a 24 month contract for a further 24 months, you will be due commission for the period from month 25 to month 36 (an additional 12 months' commission will be due to you).
2. If you re-sign your customer 19 months into a 24 month contract for a further 24 months, you will be due commission for the period from month 25 to month 43 (an additional 19 months' commission will be due to you).

This additional commission can be paid to you in one of two ways:

1. On re-sign, we will pay an advanced revenue share of all the additional commission due based on line rental @ 35% plus 40% monthly on the overspend from the start of the new commitment period i.e. month 25 for a contract that was originally signed for 24 months
2. We will pay 40% revenue share on a monthly basis from the start of the new commitment period i.e. month 25 for a contract that was originally signed for 24 months

The above principles apply to 36 Month Contracts/re-signs*

*All advanced revenue share payments are subject to true up schedules.

Please remember that you only receive revenue share commission if your customer is in contract. It is therefore in your interest to re-sign them when you can.

O₂ Commissions



£30 Smartphone bonus when you connect a Smartphone Data Bolt On for the first time with a new voice connection or re-sign, until 30th June 2012 (**£40** for O2 Approved Partners)

Business Plans

Business Tariffs

	Commission- Line Rental					
	24 Months			36 Months		
	Option 1	Option 2	Option 3	Option 1	Option 2	Option 3
Business Single 50	£126.00	£135.00	£144.00	n/a	n/a	n/a
Business Single 100	£168.00	£180.00	£192.00	n/a	n/a	n/a
Business Single 300	£210.00	£225.00	£240.00	£315.00	£345.00	£360.00
Business Single 600	£252.00	£270.00	£288.00	£378.00	£414.00	£432.00
Business Single 1,200	£336.00	£360.00	£384.00	£504.00	£552.00	£576.00
Business Single Max	£462.00	£495.00	£528.00	£693.00	£759.00	£792.00
Business Share 500	£210.00	£225.00	£240.00	£315.00	£345.00	£360.00
Business Share 1,300	£378.00	£405.00	£432.00	£567.00	£405.00	£648.00
Business Share 2,000	£672.00	£720.00	£768.00	£1,008.00	£1,104.00	£1,152.00
Business Share 5,000	£1,680.00	£1,800.00	£1,920.00	£2,520.00	£2,760.00	£2,880.00
Sharer	£126.00	£135.00	£144.00	£189.00	£207.00	£216.00
Best for Business Pay as You Use	£100.04	£107.19	£114.34	£150.07	£164.36	£171.50

Minutes & Texts

	Commission - Line Rental					
	24 Months			36 Months		
	Option 1	Option 2	Option 3	Option 1	Option 2	Option 3
100 Minutes	£53.59	£57.42	£61.25	£80.39	£88.04	£91.87
500 Minutes	£201.60	£216.00	£230.40	£302.40	£331.20	£345.60
1,000 Minutes	£336.00	£360.00	£384.00	£504.00	£552.00	£576.00
5,000 Minutes	£1,680.00	£1,800.00	£1,920.00	£2,520.00	£2,760.00	£2,880.00
10,000 Minute	£3,360.00	£3,600.00	£3,840.00	£5,040.00	£5,520.00	£5,760.00
20,000 Minutes	£6,720.00	£7,200.00	£7,680.00	£10,080.00	£11,040.00	£11,520.00
Unlimited Off Peak	£42.00	£45.00	£48.00	£63.00	£69.00	£72.00
Unlimited Landline	£42.00	£45.00	£48.00	£63.00	£69.00	£72.00
200 Texts	£21.00	£22.50	£24.00	£31.50	£34.50	£36.00
500 Texts	£42.00	£45.00	£48.00	£63.00	£69.00	£72.00
1,000 Texts	£84.00	£90.00	£96.00	£126.00	£138.00	£144.00
2,000 Texts	£168.00	£180.00	£192.00	£252.00	£276.00	£288.00
5,000 Texts	£420.00	£450.00	£480.00	£630.00	£690.00	£720.00
Unlimited Texts	£54.60	£58.50	£62.40	£81.90	£89.70	£93.60

Data

	Commission - Line Rental					
	24 Months			36 Months		
	Option 1	Option 2	Option 3	Option 1	Option 2	Option 3
Standard Handset 100MB (The Basics)	£21.00	£22.50	£24.00	£31.50	£34.50	£36.00
Smartphone 500MB (The All Rounder)	£42.00	£45.00	£48.00	£63.00	£69.00	£72.00
Smartphone 1GB (The Works)	£69.97	£74.97	£79.97	£104.96	£114.95	£119.95
BIS or iPhone 500MB (The All Rounder)	£42.00	£45.00	£48.00	£63.00	£69.00	£72.00
BIS or iPhone 1GB (The Works)	£69.97	£74.97	£79.97	£104.96	£114.95	£119.95
BES 500MB (The All Rounder)	£235.20	£252.00	£268.80	£352.80	£386.40	£403.20
BES 1GB (The Works)	£263.17	£281.97	£300.77	£394.76	£432.35	£451.15

Data Top-Ups

	Commission - Line Rental					
	24 Months			36 Months		
	Option 1	Option 2	Option 3	Option 1	Option 2	Option 3
100MB Data Top Up	£21.00	£22.50	£24.00	£31.50	£34.50	£36.00
500MB Data Top Up	£42.00	£45.00	£48.00	£63.00	£69.00	£72.00
1GB Data Top Up	£69.97	£74.97	£79.97	£104.96	£114.95	£119.95
2GB Data Top Up	£126.00	£135.00	£144.00	£189.00	£207.00	£216.00
3GB Data Top Up	£189.00	£202.50	£216.00	£283.50	£310.50	£324.00

Travel

	Commission - Line Rental					
	24 Months			36 Months		
	Option 1	Option 2	Option 3	Option 1	Option 2	Option 3
My Europe Extra	£35.70	£38.25	£40.80	£53.55	£58.65	£61.20
Calls to 3 International Landline Numbers	£71.48	£76.59	£81.70	£107.23	£117.44	£122.54
Calls to 5 International Landline or Mobile Numbers	£142.97	£153.18	£163.39	£214.45	£234.88	£245.09

	Commission - Line Rental					
	24 Months			36 Months		
	Option 1	Option 2	Option 3	Option 1	Option 2	Option 3
BES with Roaming	£403.20	£432.00	£460.80	£604.80	£662.40	£691.20
BIS with Roaming	£203.78	£218.34	£232.90	£305.68	£334.79	£349.34

Mobile Broadband

	Commission - Line Rental		
	24 Months		
	Option 1	Option 2	Option 3
Mobile Broadband 1GB	£63.00	£67.50	£72.00
Mobile Broadband 2GB	£113.40	£121.50	£129.60

Only option 3 available on re-signs

Other

SIM Only (Retention Plans)- Re-signs only

	Commission- Line Rental		
	24 Months		
	Option 1	Option 2	Option 3
Business Single 300	n/a	n/a	£144.00
Business Single 600	n/a	n/a	£192.00
Business Single 1200	n/a	n/a	£288.00
Business Single Max	n/a	n/a	£432.00
Business Share 500	n/a	n/a	£144.00
Business Share 1300	n/a	n/a	£336.00
Business Share 2000	n/a	n/a	£672.00
Business Share 5000	n/a	n/a	£1,824.00
Sharer	n/a	n/a	£96.00

Data

	Commission - Line Rental		
	24 Months		
	Option 1	Option 2	Option 3
Standard Handset 100MB (The Basics)	n/a	n/a	£24.00
Smartphone 500MB (The All Rounder)	n/a	n/a	£48.00
Smartphone 1GB (The Works)	n/a	n/a	£79.97
BIS or iPhone 500MB (The All Rounder)	n/a	n/a	£48.00
BIS or iPhone 1GB (The Works)	n/a	n/a	£79.97
BES 500MB (The All Rounder)	n/a	n/a	£268.80
BES 1GB (The Works)	n/a	n/a	£300.77

O₂ Unified Communications

O₂ Landline Line Rental

	Commission
Landline (analogue)	10% monthly ongoing revenue
ISDN2	
ISDN30 (8-30 channels)	
Calls Only	

O₂ Landline Minute Bolt Ons

	Commission
200 Minutes	20% monthly ongoing revenue
240 Minutes	
500 Minutes	
1,000 Minutes	
2,000 Minutes	
3,000 Minutes	
5,000 Minutes	
7,000 Minutes	
10,000 Minutes	
20,000 Minutes	
50,000 Minutes	
75,000 Minutes	
100,000 Minutes	

O₂ Landline Care Packages

	Commission
Level 2	10% monthly ongoing revenue
Level 3	
Level 4	

O₂ Landline Expedited Repair

	Commission
Level 2	10% monthly ongoing revenue
Level 3	

O₂ Landline Extra Services

	Commission
1571 Answerphone	10% monthly ongoing revenue
Call waiting	
Call barring	
Call forwarding	
Call divert	
Caller display	
Smart divert	
Call sign	

O₂ Landline Installation & Transfer Fees

	Commission
Transfer Landline	10% monthly ongoing revenue
Install Landline	
Transfer ISDN2	
Install ISDN2	
Convert Landline to ISDN2	
Transfer ISDN30	
Install ISDN30	

O₂ Telemarketing Numbers

	Commission
One to One Translation	20% monthly ongoing revenue
Divert Plan	

O₂ Business Broadband

	Commission
Home Office	10% monthly ongoing revenue
Office 10	
Access	

O₂ Business Broadband - Fast Fix

	Commission
Fast Fix Service	10% monthly ongoing revenue

O₂ Business Broadband - Additional Costs

	Commission
Business Movers Charge	10% monthly ongoing revenue
Express Cancellation Charge	
Reactivation Charge	
Reconnection Charge	
Termination Prior to Contract End Date	
O ₂ Router - Contract Termination	



Until 30th June 2012, for every O₂ Landline OR O₂ Business Broadband connection*

*If both O₂ Business Broadband and O₂ Landline are connected, the £50 bonus will only be paid once.

O₂

AVENIR
TELECOM

Have you re-signed all your customers?

Is your customer's contract 12 months old or more?

Did you know you can re-sign your customer every 12 months?

Have you been receiving monthly notifications about which customers are available for re-sign?

We can pay you advanced revenue share for the total extended term, and will pay you for the second, third, or fourth re-sign of each customer!

For more information call the Retention team on 020 8731 4456 or email retention@avenir-telecom.co.uk