

Bulletin #2333
4th December 2009

Operational hours for Christmas & the New Year

Information on our opening hours and porting timescales over the festive period:

Avenir Telecom Client Services Operational Hours:

Date	Opening hours
Thursday 24 December	09.00-12.45
Friday 25 December	CLOSED
Monday 28 December	CLOSED
Tuesday 29 December	09.00-17.30
Wednesday 30 December	09.00-17.30
Thursday 31 December	09.00-12.45
Friday 1 January	CLOSED
Monday 4 January	09.00-17.30

Avenir Telecom Logistics Operational Hours

Date	Opening hours
Wednesday 23 December	09.00-17.30
Thursday 24 December	No Collections or Deliveries
Friday 25 December	CLOSED
Monday 28 December	CLOSED
Tuesday 29 December	09.00-17.30
Wednesday 30 December	09.00-17.30
Thursday 31 December	No Collections or Deliveries
Friday 1 January	CLOSED
Monday 4 January	09.00-17.30

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PLEASE SUBMIT ALL PORT REQUESTS 24-48 HOURS PRIOR TO THE DATES BELOW TO ENSURE YOU GET THE REQUIRED PORT DATE.

Port Cut off dates - Non Bulk (1-25 inc handsets) 2 working days	Port Cut off dates - Bulk (25+ inc) 10 working days
Mon 21 December- Port date Weds 23 December	Weds 9 December - Port date Weds 23 December
Tues 22 December - Port date Tues 29 December	Thurs 10 December - Port date Tues 29 December
Weds 23 December - Port date Tues 29 December	Fri 11 December - Port date Tues 29 December
All ports submitted after Tues 29 December - port date Jan 2010.	Weds 16 December - Port date Weds 30 December
	All Bulk ports submitted after Thurs 17 December - Port date Jan 2010

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If you have a preferred port date, please ensure that this is stated clearly on your request at the time of submitting it to our porting team.